

ROATH HOUSE SURGERY

IMPORTANT NOTICE

From **1st July** we will be operating a new appointment system. Under the guidance of the GP partners, reception staff have been trained to help navigate you to the most appropriate healthcare professional. You will be asked the nature of the problem and whatever you say will be treated in the strictest of confidence. **All** appointments will be available one week in advance and urgent medical problems on the day will be triaged by the duty doctor. There will be no need to queue for an appointment and the doors will now be opened at **8.15am**.